

# Where and When

It is important for our patients to know when and where you can be seen by a healthcare professional outside the surgery hours. Please see below for times and places within the Chelmsford area.

## Beauchamp House Surgery



GP/Nurse

Open: **8am – 6.30pm Monday – Friday**

Contact: Try whenever possible to contact the surgery first if you feel unwell. We have your full history.

## Pharmacy

Your local pharmacist can advise on many conditions and recommend any medications which can be given over the counter without a prescription.

## NHS 111

Open: **24 hours a day, 365 days a year**. Calls are free from landlines and mobile phones.

Tel: **1-1-1**

Contact: You should use the NHS 111 service if you urgently need medical help or advice but it's not a life threatening situation.

Call 111 if:

- You need medical help fast but it's not a 999 emergency
- You think you need to go to A&E or need another NHS urgent care service (Out Of Hours Service)
- You don't know who to call or you don't have a GP to call
- You need health information or reassurance about what to do next

For less urgent health needs, contact your GP or local pharmacist in the usual way.

## Accident and Emergency

Open: **24/7**

Address:

Broomfield Hospital

Court Road

Broomfield CM1 7ET

Contact: **ONLY ATTEND FOR ACCIDENTS AND EMERGENCIES**

If you attend with a minor ailment ....

1. You may have to wait a long time to be seen
2. You may be told to contact your GP instead

